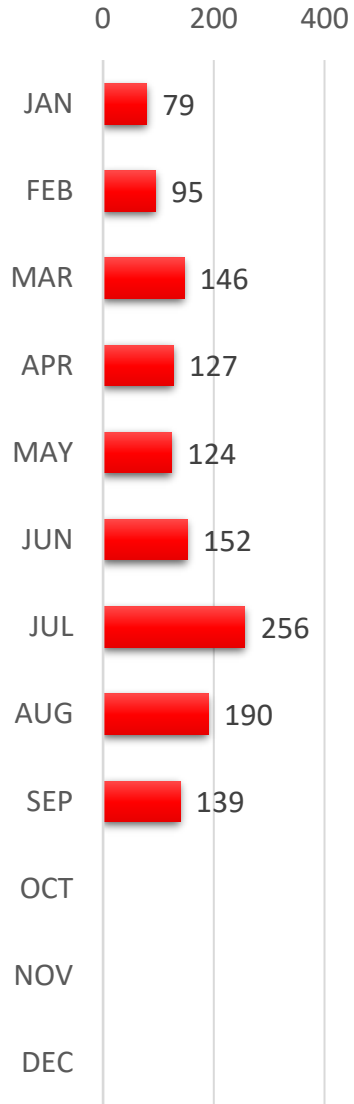
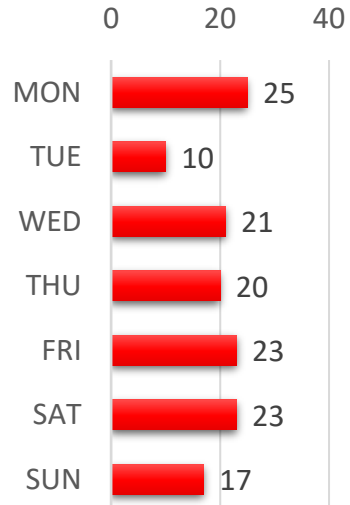


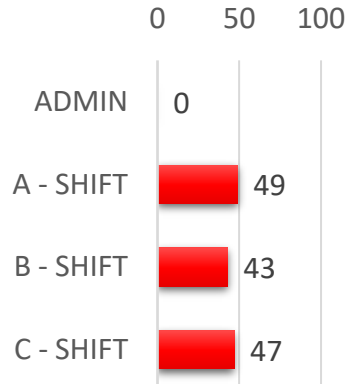
## CALLS BY MONTH



## CALLS BY DAY



## CALLS BY SHIFT



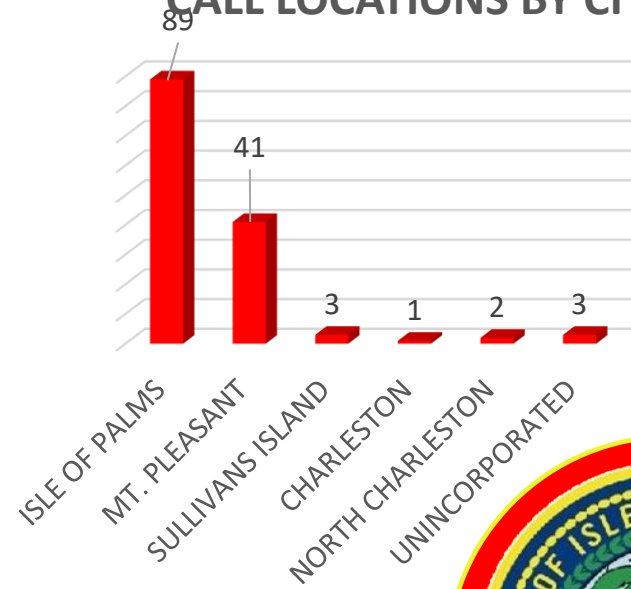
## TOTAL CALLS FOR SERVICE

# 139

### INCIDENTS BY CATEGORY

FIRE	3
OVERPRESSURE RUPTURE, EXPLOSION, OVERHEAT (NO FIRE)	0
RESCUE & EMERGENCY MEDICAL SERVICE INCIDENTS	48
HAZARDOUS CONDITION (NO FIRE)	4
SERVICE CALL	9
GOOD INTENT CALL	55
FALSE ALARM & FALSE CALL	17
SEVERE WEATHER & NATURAL DISASTER	0
SPECIAL INCIDENT TYPE	1

## CALL LOCATIONS BY CITY



## RESIDENCY STATUS

Resident Calls = 44

Non-Resident Calls = 95



**AVERAGE TOTAL RESPONSE TIME**  
7 MIN. 16 SEC

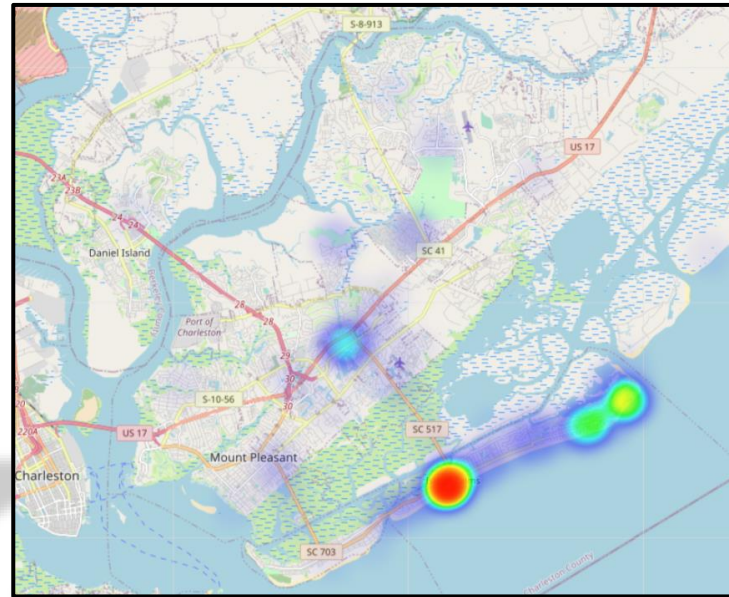


**MEDIAN TOTAL RESPONSE TIME**  
6 MIN. 10 SEC



SEPTEMBER  
2023

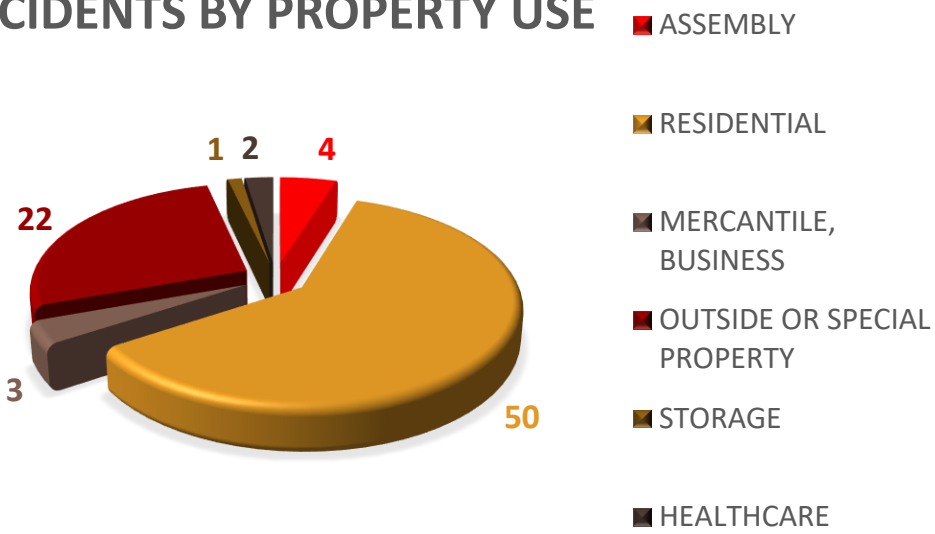
# CALL LOCATIONS AND HEAT MAP



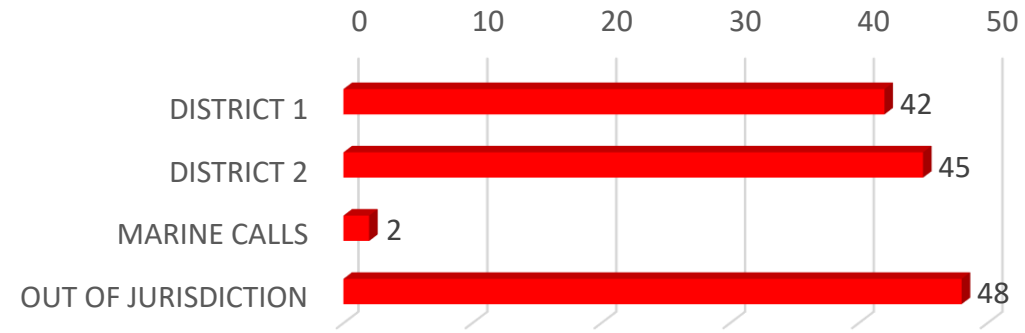
MONTHLY  
REPORT

CITY OF ISLE OF PALMS FIRE & RESCUE

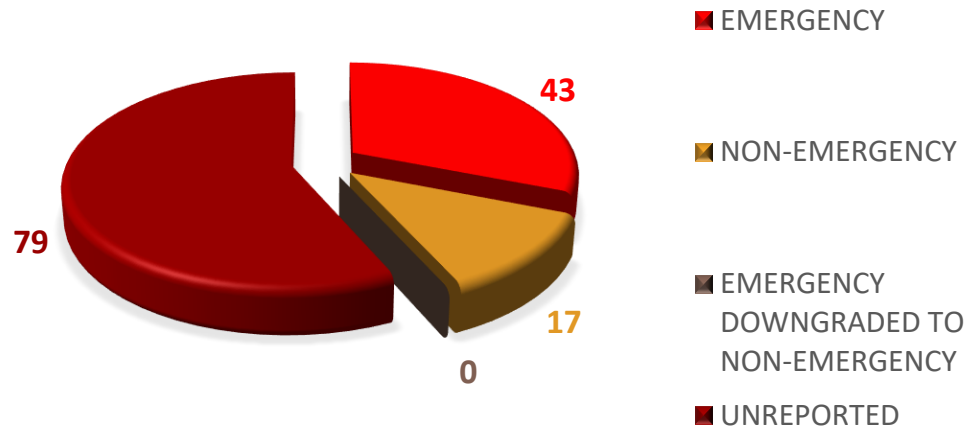
## INCIDENTS BY PROPERTY USE



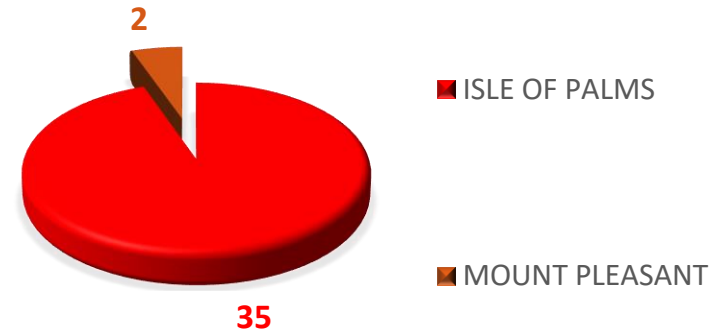
## INCIDENTS BY DISTRICT



## INCIDENTS BY RESPONSE MODE

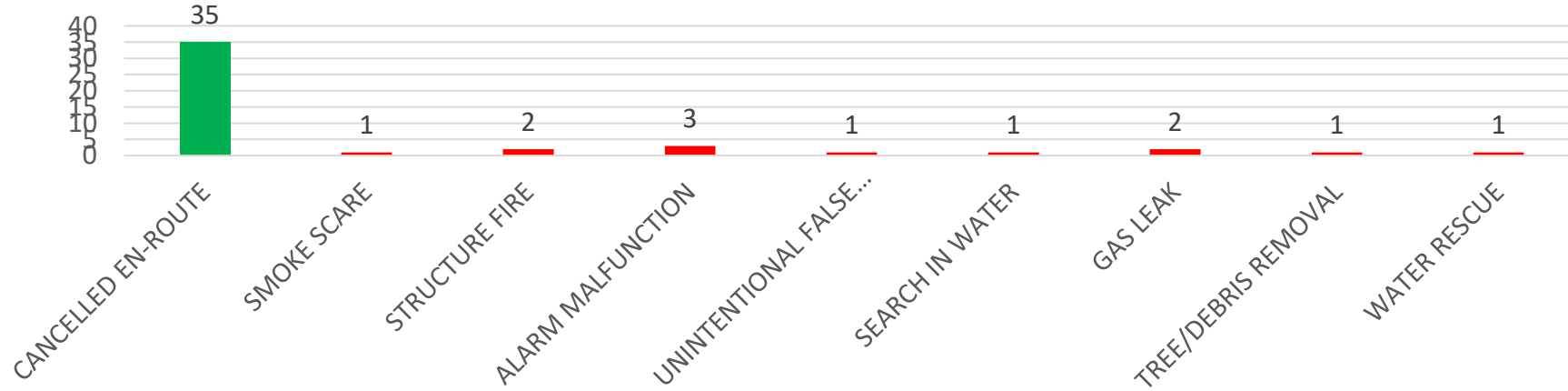


## EMS CALLS BY LOCATION



SEPTEMBER  
2023

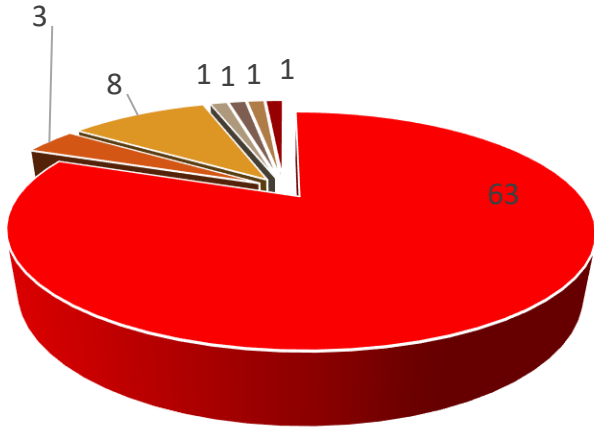
### AUTOMATIC AID GIVEN



### AUTOMATIC AID RECEIVED



MONTHLY  
REPORT



- CANCELLED PRIOR TO ARRIVAL
- CALLS WORKED IN ISLE OF PALMS
- CALLS WORKED IN MT. PLEASANT
- CALLS WORKED IN SULLIVAN'S ISLAND
- CALLS WORKED IN CHARLESTON

**ISLE OF PALMS FIRE DEPARTMENT UNITS RESPONDING TO GIVE AUTOMATIC AID**

- BOAT-1020 RESPONSES = 1
- BC-1006 RESPONSES = 25
- ENG-1002 RESPONSES = 5
- JET-SKI-1001 RESPONSES = 2
- L-1001 RESPONSES = 46
- MULE-1001 RESPONSES = 1
- SQ-1001 RESPONSES = 2
- TWR-1002 RESPONSES = 2

**OTHER DEPARTMENT'S UNITS RESPONDING TO AID ISLE OF PALMS FIRE DEPARTMENT**

- BC-506 RESPONSES = 1
- BC-508 RESPONSES = 3
- BC-509 RESPONSES = 1
- ENG-1201 RESPONSES = 1
- ENG-501 RESPONSES = 3
- ENG-502 RESPONSES = 2
- ENG-506 RESPONSES = 1
- ENG-706 RESPONSES = 1
- RES-504 RESPONSES = 11



# THANK YOU

SCOTT MCKENZIE 9/7/2023

CHIEF OLIVERIUS,

THANKS FOR THE COURTESY YOU AND YOUR DEPARTMENT EXTENDED THURSDAY WHEN A PLASTIC CORD CEASED MY BIKE CHAIN. ANNA DID AN EXCELLENT JOB IN CUTTING AND PULLING THE CORD OUT SO THAT I COULD FINISH MY RIDE. PLEASE THANK HER AGAIN AND ALSO TELL HER THANKS FI.

IF THERE IS ANYTHING THAT I CAN DO FOR YOU OR YOUR DEPARTMENT IN THE FUTURE PLEASE LET ME KNOW.

THANKS

SCOTT MCKENZIE